

In response to the outbreak of the COVID-19 Virus, also known as the Coronavirus, Pfaff-Karren Insurance will be implementing preventative measures to protect our customers and staff.

Effective Monday, March 16, 2020, our office hours will be 10:00 am - 4:00 pm Monday through Friday. Our staffing will be staggered throughout the day, with some agents working remotely. These precautions are advised by the Centers for Disease Control.

We invite you to call our office at 503-838-1155 to make a payment by phone, or if you need help with your current policy.

Please also feel free to contact via email at info@pkindependence.com or via Facebook. Video chats are available if you prefer.

We appreciate the opportunity to serve our community with the same great level of customer service we are always dedicated to during this time of precaution.

For customers who visit our office, please take advantage of our sanitation station at our front desk and our washroom to wash your hands thoroughly before conducting any business.

We will update our customers with any further precautionary measures as more information becomes available.